

## AZORES COVID-19 UPDATE 3rd of June 2020

Confirmed cases: 146  
Recovered: 128  
Active Cases: 2  
Deaths: 16

Azores has registered one hundred and forty-six (146) positive cases of COVID-19, one hundred and twenty-eight (128) recovered cases and sixteen (16) deaths.

The number of positive cases recovered in the Region has registered continuous growth, registering, today, only two positive cases in the island of São Miguel.

Azore's most recent campaign "**The Azores is available soon**" aims to send the information that the Azores are preparing the whole structure and that all security and safety conditions are being brought together to receive those interested in visiting. The priority of the Azores is to receive tourists safely so that they have confidence in choosing the archipelago as a tourist destination.





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Thus, the Government of the Azores decided on the following measures:

- Mandatory use of a mask in public or private passenger transport, by air, sea or land;
- Recommend the use of a mask in all situations of displacement in public;
- Suspension of public events held by the Regional Government, until June 15th;
- Recommend to all public entities, namely local and private authorities, the postponement of all events open to the public until the same date.

The Azores Government prepared a document called "COVID- Good Practices Manual", with the contributions of all the entities representing the tourism sector, in partnership with the Regional Health Authority, with the main purpose of reinforcing a secure destination and strengthening the confidence in the Azores as a tourist destination.

Under the current COVID-19 pandemic situation the Government of the Azores determined that all passengers that disembark at Ponta Delgada airports, on the island of S. Miguel, or at Lajes, on the Terceira Island should fill in a declaration that must be completed and signed, where it is possible to choose one of the following options:

**1st option:** Provide a NEGATIVE test for the SARS-CoV-2 virus, provided on paper, issued by a laboratory accredited to carry out tests on COVID-19, within the 72 hours before the departure of the airport of origin, from which passenger identification appears, the name of the laboratory where the same was performed, the date of the test, the signature of the person responsible for the test, and the negative result.

**2nd Option:** Perform the screening test for the SARS-CoV-2 virus at the moment of disembarking. Health authority professionals at the airport will collect biological samples to conduct the SARS-CoV-2 test. The passenger will be taken to a hotel determined by the Regional Government of the Azores, where he must stay in the room, in prophylactic isolation, for the maximum time limit of 48 hours, until the result of the test. The cost of accommodation and meals at the hotel is supported by the Regional Government from the Azores from the check-in moment until the test result is transmitted. If it is NEGATIVE the passenger may return to the accommodation booked.





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On the first and second options, if staying in the Azores, for seven or more days, should, on the 5th and 13th days from the date of the SARS-CoV-2 test, contact the health authority of the municipal area where the passenger is staying, to conduct a new screening test, to be promoted by the local health authority. The result will be communicated within 24 hours.

**3rd Option:** Perform a voluntary quarantine for a consecutive period of fourteen days in a hotel for this purpose and, after, submit to a SARS-CoV-2 screening test, promoted by the local health, which results will be communicated within 24 hours. In this case, the costs of accommodation and food are assumed by the Regional Government of the Azores.

**4th Option:** Return to the place of origin of your flight or to travel to any airport outside the Autonomous Region of the Azores.

If the passenger refuses to choose one of the options mentioned above or fails to comply with voluntary quarantine, the local health authority may determine the mandatory quarantine of 14 days since arrival in the Region, in a hotel defined for this purpose, the costs are from the passenger responsibility and not the Regional Government of the Azores. In this case of mandatory quarantine determination and regarding non-compliances, a complaint will be filed for the crime of disobedience.

**Inter-Island Air Connections:** If the passenger intends to travel inter-islands, by air or sea, he is exempt from the prior authorization from the Regional Health Authority, and must communicate this intention, on arrival, to the health authority, by completing declaration for this purpose.

If performed a SARS-CoV-2 screening test upon arrival in the Region, he is allowed to travel to another island, after a NEGATIVE result. On arrival at the final destination island, the passenger must contact the health authority for that municipal area on the 5th and 13th day, after the initial test, in order to conduct a new SARS-CoV-2 screening test.

Measures being carried out at:

**João Paulo II Airport – Ponta Delgada - São Miguel Island:**

Reinforced cleaning with hospital-level disinfectants;





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On-going cleaning teams in various areas;  
Disinfection using advanced technology UV equipment;  
Increase of hand sanitizers at all points of the terminals;  
Signage and disclosure of the use of a mask on the terminal, Warning for the need for extra hygiene care and the need for physical distance; Installation of protection screens on service counters (acrylic and glass).  
Body temperature measurement camera system in coordination with health entities.

**For more information's please access** <https://www.ana.pt/en/passenger-guide/what-you-need-to-know/covid-19>

**The Azores Airlines Group:**

**May 29** – Air connections between all islands in the Region restarts;

**June 15** - Resumption of Azores Airlines flights between **Lisbon and Ponta Delgada, Lisbon and Terceira and Funchal and Ponta Delgada;**

**June 22** - Return of air connections between **Lisbon and Horta** and **Pico** airports.

**July 1** - Air connections between **Porto and Ponta Delgada**, as well as international connections to **Boston, Toronto, Praia** (Cape Verde), and **Frankfurt**.

The measures implemented were:

Improvement of the cleanliness and sanitization of the aircraft, disinfecting them daily with nebulizers; Crews were qualified to take all necessary measures in the event of a symptomatic case being detected on board; The use of a mask is mandatory from age 6 when boarding our aircraft and throughout the flight.

For more information's please access: <https://www.azoresairlines.pt/en/covid-19>.

**For information on airline guidelines, during this period, you should contact:**

Azores Airlines, by calling +351 707 227 282

TAP by calling +352 21 843 811 00

Ryanair by calling +44 871 500 5050.

**Ferry services for passengers and vehicles** – Restart of the maritime connections of passengers and vehicles of Atlânticoline between the islands Terceira, Graciosa, São Jorge, Pico, and Faial.





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Santa Maria, São Miguel, Flores and Corvo Islands inter-island 'seasonal' ferry service for vehicles and passengers are suspended until new instructions.

**Ports and vessels:**

The ports of the Azores Islands are open for the following purpose of calls:

- Bunker calls; Receiving spare parts; Medical disembarkations (duly proven); Repairs; Load/discharge operations; Crew not allowed to come ashore, unless for urgent medical attendance;
- No crew changes are authorized.

The procedures, in the ports and marinas of the Region, valid to the crews of the yachts, are the same rules that are defined for those who arrive in the Region by air.

**Public places and transport, Restaurants & Hotels:**

Must comply with the rules of mask use, physical distance, and respiratory etiquette defined by the regional health authority.

**Beaches** – Must comply with the rules of mask use, physical distance, and respiratory etiquette defined by the regional health authority. The opening hours are from 11 am to 7 pm.

**Azores Economic Measures to support the local economy and health care:**

Efforts are still being made to increase liquidity and to help to minimize the impacts in all the economic Azorean sectors, to support employment maintenance and reinforcing all the measures in the Hospitals and Health Units from the Azores.

**For all the information regarding all the measures and assistance, you can access -**  
[https://covid19.azores.gov.pt/?page\\_id=2869](https://covid19.azores.gov.pt/?page_id=2869)

**Local authorities' advice and helplines**

For more information <https://covid19.azores.gov.pt/>

Covid-19 Azores health line – for medical issues (+351) 800 24 60 24

Covid-19 Azores helplines for non-medical issues (+351) 800 29 29 29 and (+351) 800 50 05 01

**For information on measures and restrictions in Portugal, please consult:**

<https://www.visitportugal.com/en/node/421175>

